



PA Marin Newsletter

ARTICLES BY PA STAFF

Provider Spotlight

By AURORA TOVAR

**Eda Ruiz**

Eda Ruiz lives in Novato, CA and has been an IHSS Provider for a year now and has already proven herself to be a dedicated and compassionate caregiver. Eda has been hailed as a hero by her current client, who is extremely thankful for her flexibility, hard work, and willingness to go above and beyond. She has been instrumental in a special project to improve the client's living situation and is largely responsible for the excellent results achieved. She does a great job taking care of her recipient so well. Originally from Honduras, Eda had her own retail business for many years before extreme difficulties three years ago necessitated a move with her two children to the United States. As a single mother, she works tirelessly to provide a better life for her kids. A few of Eda's standout qualities are her positivity, patience, and "can-do" attitude. I admire her ability to use the Google translation app to communicate with her previous and current clients. Despite facing language barriers, she remains determined and is currently taking ESL classes twice a week at College Of Marin. Her focus is on obtaining her driver's license and purchasing her own car, which I have no doubt she will achieve soon. She is also working

towards renting her own place to live. In her free time, Eda enjoys spending quality time with her two children, ages 12 and 14. She also finds solace in listening to Christian music and participating in Bible study at her residence. Eda draws inspiration from her grandmother, whose memory continues to drive her to do her best every single day. She believes that by caring for others, she is honoring her grandmother's legacy. We are incredibly grateful to have Eda on our team of providers. Her passion for caregiving and helping others, shines through everything she does. Please join me in congratulating Eda on this well-deserved recognition!

Executive Director Report

By DARIO SANTIAGO

The IHSS Career Pathways program presents an exceptional opportunity for IHSS Providers to receive training and advance their careers in the healthcare field. I urge our caregivers to take advantage of this limited time offer for free trainings that will pay you while you train, provide bonuses for completing 15 hours of training, and in some occasions a certificate will be provided. There are several more reasons why IHSS Providers should take advantage of the available training: Trainings range from introductory techniques to specialized medical procedures, so that providers are well prepared to handle various situations that may arise with their recipients. Professional development will help enhance quality of care, increase confidence and job satisfaction, while opening doors to broader career opportunities in the healthcare sector. Some trainings include safety practices that will reduce the risk of injuries to both providers and recipients. Ultimately, Providers who invest time in training demonstrate a commitment to delivering high-quality care and improving the overall well being of those under their care. Please consider the multitude of training opportunities available in the IHSS Career Pathway training program. There are more details on Pages 2 and 3 in this newsletter.



SPRING 2024



PUBLIC AUTHORITY ENGLISH VERSION
IN-HOME SUPPORTIVE SERVICES
MARIN COUNTY

Statewide Trainings for IHSS Caregivers

By Aurora Tovar



Scan the Code to be directed to The Career Pathways Courses

PROVIDER BENEFITS:

\$ 18.00 AN HOUR DURING TRAINING

INCENTIVE PAYMENTS AVAILABLE

TRAIN ONLINE OR IN-PERSON

CERTIFICATES AVAILABLE



INCENTIVE 1

Completing 15 hours of Training in the General
OR
Specialized Career Pathway



INCENTIVE 2

Completing 15 hours of Training in the Specialized Career Pathway **AND** Working for a new Recipient for 1 Month



INCENTIVE 3

Completing 15 hours of Training in the Specialized Career Pathway **AND** Working for a new Recipients for 6 Months



Training in IHSS Career Pathways

By Aurora Tovar



TRAINING DEVELOPMENT: TOWARD A BETTER FUTURE



Courses are offered online, online self-paced, or in-person. Please check the CDSS Career Pathway Course Catalog for updated available classes.



The five pathways include: Health and Safety, Adult Education, Cognitive & Behavioral Health, Complex Physical Needs, and Transition to Home.



Providers can choose their own pathway and classes. There are no limits to how many classes they take, however they will no longer be available after 2024.

Taking a moment to emphasize the significance of continuous learning and professional growth in our profession is essential. While caregiving is highly rewarding, it also presents challenges. Nevertheless, by dedicating time to education and honing our skills, we can enhance the level of care we offer and experience more fulfillment in our roles.

"commitment to delivering high-quality care"

That's why we encourage each of you to consider participating in the classes offered. Whether you are interested in learning about new caregiving techniques, understanding the latest advancements in healthcare. Remember, this is a wonderful opportunity to receive incentives while investing in your professional development. Don't let it pass you by.

ASSISTANCE AVAILABLE TO REGISTER:
Contact Aurora Tovar at 415-499-1024



Resource Corner

By **AURORA TOVAR**



Reminder: For IHSS providers to paid get sick leave, you must work a total of 100 hours. Beginning July 1st, 2024 providers will have a maximum of 40 hours of sick leave available. Any unused sick leave will expire at the end of every fiscal year (June 30th), and providers will get new sick leave on July 1st.

Our Support Services Coordinator, Aurora, is available to assist Registry Providers with setting up Electronic Time Shift (ETS) and to help those who may need to recover their password if it has expired. Additionally, Aurora can refer Recipients and Providers to various community services in Marin County, including: Immigration, Legal Aid, Rental Assistance, Mental Health Services, Companionship, Daycare, and assist in enrollment for Cal Fresh.

A resource that is a new partner is LITA (Love is the Answer): LITA provides volunteers to isolated Marin County residents for connection and companionship to older adults.

Finally, congratulations to our provider Maria F, who is now a resident in the brand new Vivalon Healthy Aging Campus, with assistance from our agency throughout the process of qualifying for her new Senior Housing!

Contact Aurora at (415) 499-1024 for assistance with referrals to community resources.

Thank You to Our "Hearts at Home" Sponsors!



Marin
Community
Foundation

